GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1730
ANSWERED ON:09.12.2015
Amenities at Railway Stations
Kesineni Shri Srinivas

Will the Minister of RAILWAYS be pleased to state:

(a) the status of installation of 200 Automatic Ticket Vending Machines (ATVMs) at Railway Stations by the Southern Central Railways;
(b) what steps are being taken to improve passenger amenities at station under South Central Railways; and
(c) the details of steps being taken to improve cleanliness at stations and trains under South Central Railways?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)
(a) : 283 ATVMs have been installed at various stations over South Central Railway.

(b) & (c): Passenger amenities are provided as per prescribed norms based on category of stations. Improvement of passenger amenities at stations on Indian Railways, including South Central Railway, is a continuous and on-going process. Further, stations are also upgraded under the Adarsh Station Scheme. At present, 58 stations under South Central Railway have been identified for development under Adarsh Station Scheme. Selection of Railway Stations for inclusion under the Adarsh Station Scheme is based on identified need for upgradation of amenities at stations subject to inter-se priority of works and availability of funds.

Measures that have been adopted to upgrade cleanliness standards at stations of South Central Railway include introduction of Mechanized Cleaning processes, execution of rag picking/garbage disposal contracts, operation and maintenance of toilets under 'Pay & Use' scheme etc. Service Improvement Groups (SIGs) at the Zonal/Divisional Headquarters and station levels periodically inspect amenities as and when required, and then initiate action for improving their upkeep. Also, rules have been notified to penalize actions adversely impacting cleanliness and hygiene at Railway premises.

For improving cleanliness of trains under South Central Railway, mechanised cleaning of train rakes is being done in 11 coaching depots, On Board Housekeeping Service (OBHS) scheme has been implemented by 10 coaching depots covering around 40 trains. Besides, Clean Train Stations (CTS) scheme has been implemented at 4 stations viz., Secunderabad, Vijaywada, Renugunta and Guntakal.
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